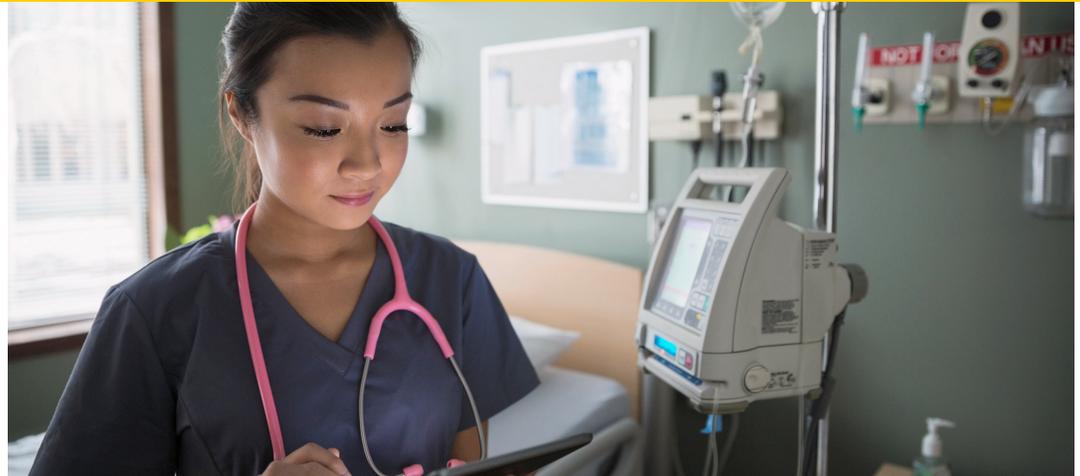


Healthcare industry services

Technical Capabilities from Liberty Mutual Insurance

Highlights:

- Addressing healthcare-specific exposures
- Experience and expertise
- Tailored safety planning



Safety of care recipients is a priority for any healthcare provider. We believe that integrated care that combines employee and care recipient safety is the approach that helps support quality care.

Healthcare is a fast-growing industry. Employment in healthcare is projected to grow almost 20 percent from 2014 to 2024, adding more than 2 million new jobs.¹

Building on over 100 years of safety experience, our Risk Control Services consultants are available nationwide to assist you in developing and augmenting comprehensive safety programs, focusing on a wide range of exposures unique to healthcare.

Our online to on-site service philosophy offers an appropriate level of resources and expertise to help healthcare customers reduce or eliminate contributing factors to loss.



Essential services



Our risk control consultants can help you address risk with a strategy that compliments the dynamic factors challenging the healthcare industry. This proven approach addresses risks within acute care, long-term care, assisted living, home healthcare, medical offices, laboratories, and social services.

We offer consultation services in key exposure areas, such as:

- Slips, trips, and falls
- Manual material handling
- Driver safety
- Client aggression
- Safe patient/resident handling
- Clinical and office ergonomics
- Home healthcare safety
- Industrial hygiene

1. Bureau of Labor Statistics. (December 2015). Healthcare occupations. *Occupational Outlook Handbook*. Retrieved from <http://www.bls.gov>

Corporate safety program review



Our specialists can help you assess your corporate safety program to identify whether the components are effective in reducing risk. Our proprietary tool, *Safety Program Evaluation and Rating for Healthcare™*, is used to assess and score safety programs and identifies targeted improvement opportunities to help reduce risk within your organization.

We offer actionable recommendations and support that help you address critical program areas such as:

- Risk identification, analysis, and reduction
- Employee engagement
- Progress measurement
- Safety leadership
- Communication and training
- Sharps injuries

Slips, trips, and falls



Slips, trips, and falls are a leading loss area that requires multi-faceted evaluations and recommendations.

Our consultants are available to help your organization understand causes, identify hazards, and implement recommendations by:

- Performing slipperiness assessments with the use of slipmeters and perception surveys
- Assisting with floor surface selection utilizing *Prevention through Design* initiatives
- Evaluating footwear programs

Patient/Resident handling



We can help you address the physical stress, adverse program elements, and employee behaviors that lead to incidents.

We have a proprietary safe patient/resident handling program evaluation tool, PaTH™, which will help evaluate your program to help improve:

- Program management
- Skills and performance management
- Facilities and equipment

Industrial Hygiene services

Healthcare establishments face unique industrial hygiene (IH) exposures. Conducting more than 44,000 analyses annually, our accredited IH lab provides comprehensive service and analytical support.

Pharmaceutical compounding

U.S. Pharmacopeial (USP) Conventions provide guidance and requirements related to safe handling of hazardous drugs. Many pharmacy boards require documentation of control of secondary exposures to chemotherapeutic agents. Risk Control Services offers related documentation through sampling of potentially contaminated surfaces and a comparison of results to USP guidelines.

Legionella and environmental microbes

Medicare-certified healthcare facilities are required to demonstrate the presence of an effective water-management program to control Legionella and other environmental microbes. Risk Control services can help assist in the development and enhancement of fluid management and moisture control programs, including those aimed at controlling mold.

Waste anesthetic gases

Anesthetic gases can be released into hospital ambient air by patients' exhalation, mask and system leakage, and during initial pediatric administration, and can also be released in dental and veterinary clinics. Risk Control services can evaluate staff exposures to these gases and provide suggestions on ways to help minimize vulnerabilities.

Aldehyde and disinfectant exposure assessment and controls

Formaldehyde, Glutaraldehyde, and Peracetic Acid are used in cytology labs, gross pathology labs, and equipment/treatment room sterilization zones. Our IH consultants can assist with exposure evaluation, program review, and development of engineering and ventilation controls to help reduce exposure to workers and the public.

Complimentary training



These sessions are designed to cover risk and exposures common in the healthcare industry in an interactive learning environment. Webinar topics vary and include the following courses:

- Safe patient handling
- Controlling slips, trips, and falls
- Reducing risk to your aging workforce
- Residual Risk Reduction™ (R3™): A systematic approach for reducing risk
- Controlling distracted driving
- Establishing supervisor accountability to reduce risk



Looking for more comprehensive safety information? As a policyholder, you have exclusive access to risk control tools and resources through Liberty Mutual SafetyNet™ – visit lmi.co/safetynet

For more information, contact your local service director or the Risk Control Consulting Center. Email anytime – RCConsultingCenter@LibertyMutual.com – or call 1-866-757-7324, Monday – Friday, 9 a.m. to 7 p.m. eastern.